800 992 8977
info@cuddlecot.com
www.cuddlecot.com

Start Here: CuddleCot (HB37 – Everly's Law)

A quick guide for clinical leaders, nurse managers, and frontline staff

Why You're Receiving This Device

Your hospital has received a CuddleCot as part of the Texas HB37 (Everly's Law) initiative to ensure families experiencing pregnancy or infant loss have access to compassionate, dignified bereavement care.

The CuddleCot is a supportive cooling device that allows families more time with their baby after death. It is used intermittently, does not replace clinical care, and does not require continuous monitoring.

What To Do First (Important)

1. **Assign a CuddleCot Lead**

Each hospital should designate a point person (clinical lead, nurse manager, educator, or bereavement coordinator) responsible for:

a. Overseeing the device
b. Ensuring staff training and refreshers
c. Supporting onboarding of new staff
d. Coordinating with BioMed and leadership

2. **Ensure Biomed Registration**

Biomed should register the device upon receipt and manage long-term servicing.
Biomed Registration and Service information is included in the BioMed Registration Packet.

3. **Review the Quick Start Resources**

Before first use, staff should review the Quick Start Guide and setup resources.

800 992 8977
info@cuddlecot.com
www.cuddlecot.com

Training: How Staff Get Oriented

CuddleCot provides live and recorded virtual training focused on:

- Device setup and safe use
- Swaddling guidance and common mistakes
- Troubleshooting
- Workflow integration across units

Training Options

- Live virtual sessions (multiple dates/times)
- Recorded sessions for staff unable to attend live

Access training and recordings via the Texas CuddleCot Resource Hub

Ongoing Competency & Staff Onboarding

To support consistent use over time, hospitals are encouraged to:

- Include CuddleCot education in new staff onboarding
- Use a competency checklist for initial and refresher training
- Review the sample policy & procedure to align internal workflows

These tools are available to support—not replace—your hospital's existing policies and education processes.

Competency checklist, sample policy and user guides are available via QR code and resource links.

What NOT To Discard

- Foil insulation sheets (this is a functional component, not packaging)
- Cooling pads, hose and power components

Discarding these items may prevent proper device use.

Optional Equipment (Important Note)

The CuddleCot package includes an optional stand and bassinet. These components are not required for the device to function. Some hospitals prefer to use existing in-house equipment with the CuddleCot rather than the supplied stand and bassinet. The device remains fully functional without these optional components.

800 992 8977
info@cuddlecot.com
www.cuddlecot.com

Where To Go For Help

For Training & Use Questions

- Attend live training or review recorded sessions
- Refer to the Quick Start Guide and troubleshooting resources on the Texas specific resource hub

For Servicing or Technical Issues

- CuddleCot U.S. Service Team (North Carolina)
- Email: usaservice@cuddlecot.com
- Schedule service: cuddlecot.com/service

One Key Takeaway

The CuddleCot is most successful when:

- A clear internal owner is assigned
- Biomed is involved early
- Training is repeated and accessible
- Resources are easy to find when staff need them

Thank you for supporting families through compassionate bereavement care.

This guide is part of the Texas HB37 rollout and is intended to complement your hospital's existing policies, education, and clinical judgment.